关于残次品返修 (RMA) 的重申

因最近 RMA 返修品大多是因雷击导致的损坏,而导致雷击的原因是使用者没有严格按照产品安装规定使用正确的有接地功能的网线。

Ubiquiti Networks Inc 在此对所有中国市场代理商重申, 雷击以及静电(ESD) 损坏返修原则:如因未按照要求使用网线而导致的雷击或 / 和静电损坏, 我公司不负责返修。

具体代理商合约的相关条文,请见如下:

Limitation of Warranty and Disclaimer

This warranty does not apply if the Product:

- 1. has been modified and/or altered, or an addition made thereto, except by Ubiquiti

 Networks, or Ubiquiti Networks' authorized representatives, or as approved by

 Ubiquiti Networks in writing;
- 2. has been painted, rebranded or physically modified in anyway;

3. has been damaged due to errors or defects in cabling;

4. has been subjected to misuse, abuse, negligence, abnormal physical, electromagnetic or electrical stress, including lightning strikes, or accident;

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- 5. has been damaged or impaired as a result of using third party firmware;
- 6. has no original Ubiquiti MAC label, or is missing any other original Ubiquiti label(s); or
- 7. has not been received by Ubiquiti within 30days of issuance of the RMA.

In addition, the above warranty shall apply only if: the product has been properly installed and used at all times in accordance, and in all material respects, with the applicable Product documentation; all Ethernet cabling runs use CAT5 (or above), and for outdoor installations, shielded Ethernet cabling is used, and for indoor installations, indoor cabling requirements are followed.

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